

## **SELF SURVEY**

**Supplier Name:** AAR AIRCRAFT COMPONENT SERVICES - AMSTERDAM  
**Address:** Kruisweg 705  
2132 ND Hoofddorp  
The Netherlands  
**Phone Number:** +31 (0)23 8000600  
**E-mail:** [amsterdam@aarcorp.com](mailto:amsterdam@aarcorp.com)

**AAR Capabilities:** [https://www.aarcorp.com/mro/available-inventory-and-mro-capabilities-/](https://www.aarcorp.com/mro/available-inventory-and-mro-capabilities/)  
**Type of Product of service:** Repair Station  
**CAGE Code:** H3444

### **Key Organization Personnel:**

<b>Name:</b> Eric Bron	<b>Title:</b> General and Accountable Manager
<b>Name:</b> Taco Vingerhoed	<b>Title:</b> Director Commercial and Business Development
<b>Name:</b> Esther Luijendijk	<b>Title:</b> Director Operations
<b>Name:</b> Edwin Lazonder	<b>Title:</b> Director Finance
<b>Name:</b> Robert Crutzen	<b>Title:</b> Manager Engineering
<b>Name:</b> René Vreeken	<b>Title:</b> QSHE Manager

**The QSHE Manager reports directly to the Accountable Manager**

<b>Total Work Force:</b>	90	<b>QA/QC Personnel:</b>	1 QA / 19 QC
<b>Repair Shop Personnel:</b>	47	<b>Engineering Personnel:</b>	6

<b>Certificates and Approvals:</b>	<b>Number:</b>	<b>Valid through:</b>
<b>EASA Part-145</b>	NL.145.1133	unlimited
<b>FAR 145</b>	QT1Y438K	March 31, 2023
<b>TCCA CAR-573</b>	809-02	unlimited
<b>UK-CAA Part 145</b>	UK.145.01480	unlimited
<b>CCAR 145</b>	F03100202	June 30, 2020–extended until June 30, 2023
<b>JCAB</b>	238	March 03, 2023
<b>EN/AS 9110</b>	AS 9110 - 0022626	April 24, 2025
<b>ISO 9001</b>	ISO 9001 - 0022627	April 24, 2025
<b>MAA 145 (military)</b>	MAA-NLD A-145-010	April 11, 2025

Copies of current certificates can be downloaded from:  
<http://www.aarcorp.com/certifications/?c=1972>



**Facilities:**

Build out of brick/steel with concrete floors, heated/air-conditioned departments, adequate lighting.

<b>Total properties:</b>	± 17,500 SQ Meters	(± 188,400 SQ Feet)
<b>Total floor space:</b>	± 6,000 SQ Meters	(± 64,600 SQ Feet)
<b>Production area:</b>	± 3,500 SQ Meters	(± 37,700 SQ Feet)
<b>Stockroom area:</b>	± 900 SQ Meters	(± 9,700 SQ Feet)
<b>Receiving &amp; Shipping area:</b>	± 300 SQ Meters	(± 3,250 SQ Feet)
<b>Offices:</b>	± 1,000 SQ Meters	(± 10,800SQ Feet)

**Major Customers:**

JET2.COM, Fokker Services, Boeing, Air Canada, Alaska Airlines KLM/Air France, several Air Forces (including but not limited to Royal Netherlands Air Force, USAF, and NSPA).

**Types of products and / or services supplied:**

Maintenance of Aircraft Parts & Components, Logistical Support, Design and Manufacturing of Test Equipment.

**A. Certifications**

	Questions	Yes	No	N/A
1.	Does the vendor hold valid certifications for the assigned tasks?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the vendor work under bilateral agreements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	If Yes, with whom?	United States of America Canada		
3.	Are all required certificates, Operations Specifications, licenses, standards and regulations available for review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Does the repair station work within the approved rating?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Does the vendor have an FAA approved and active anti-drug & alcohol misuse testing plan?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## B. Quality Control Programs

	Questions	Yes	No	N/A
1.	Does the vendor have a current Quality Control Manual that covers the following:			
	a) Inspecting incoming raw material to ensure acceptable quality?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	b) Performing preliminary inspections of all articles that are maintained?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	c) Inspection of all articles that have been involved in an accident for hidden damage before maintenance, preventive maintenance, or alteration is performed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	d) Establishing and maintaining proficiency of inspection personnel?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	e) Establishing and maintaining current technical data for maintaining articles?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	f) Qualifying and surveying non-certificated persons who perform maintenance, preventive maintenance, or alterations for the repair station?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	g) Performing final inspection and return-to-service of maintained articles?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	h) Calibrating measuring and test equipment used to maintain articles, including the intervals at which the equipment will be calibrated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	i) Taking corrective action on discrepancies?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	j) References, where applicable, to manufacturer's inspection standards?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	k) Samples of and instructions for completing maintenance and inspection forms, or reference to a separate forms manual?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	l) Procedures for revising the Quality Control Manual?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the vendor's program include procedures for controlling shelf life and scrapped parts?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Does the vendor have			
	a) A current Repair Station Manual (Maintenance Organization Exposition) that contains the following:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	i) An organization chart identifying each management position with authority to act on behalf of the repair station?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	ii) An organization chart identifying the area of responsibility assigned to each management position?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iii) An organization chart identifying duties, responsibilities, and authority of each management position?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	b) Procedures for maintaining the roster?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	c) A description of the vendor's operations, equipment, and facility, including procedures for revising the capabilities list and notifying the applicable airworthiness authority?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	d) Procedures for revising the training program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	e) Procedures to govern work performed at another location?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	f) Procedures for managing contracted maintenance?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	g) A description of the record keeping system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	h) Procedures for revising the repair station's manual, and notifying the applicable aviation authorities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**B. Quality Control Programs (Continued)**

	Questions	Yes	No	N/A
4.	Is the Repair Station Manual current and available to employees?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Does the vendor have an internal audit and surveillance function?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Does the internal audit function ensure compliance with customer specifications?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Does the internal audit program assure appropriate corrective action?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Does the vendor maintain a file of audit findings and corrective action for three years and can it be reviewed by customers and/or other interested parties?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Does the vendor maintain a list of sub-contracted maintenance functions and agencies including the type of certificate and rating, if any, held by each facility?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.	Does the vendor ensure that sub-contractor quality meets customer specifications and legal requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	Does the vendor maintain certification on sub-contractor work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12.	Does the vendor have an agreement with non-certificated subcontractors allowing the applicable aviation authorities to inspect their activities when deemed necessary?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13.	Does the vendor have a procedure for reporting defects of unairworthy conditions to the customer and the applicable aviation authorities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**C. Inspection programs**

	Questions	Yes	No	N/A
1.	Are RII inspectors properly trained and certified?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2.	Is there proper separation of maintenance and inspection responsibilities for vendors that perform required inspections?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3.	Does the vendor have an acceptable receiving inspection system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Does the vendor have an acceptable system for controlling stamps, for both inspection and production personnel?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Are acceptable sampling procedures adequate to ensure quality?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**D. Personnel**

	Questions	Yes	No	N/A
1.	Has the vendor designated an employee as the "Accountable Manager"?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the repair station roster identify all management, supervisory and inspection personnel?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Does the roster identify all personnel authorized for return-to-service?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Does the repair station have an employee summary for all personnel listed on the repair station roster?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Are the vendor's supervisory personnel competent i.a.w. the applicable aviation regulations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Are the vendor's inspection personnel competent i.a.w. the applicable aviation regulations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Does the vendor perform any required inspections (RII) for any customer?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
8.	Are the vendors return-to-service personnel competent i.a.w. the applicable aviation regulations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Are specific individuals, by title, responsible for the following programs? i) Technical data? ii) Shelf Life? iii) Calibration tooling? iv) Scrap parts?	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
10.	Is there a back-up person identified by title for all programs requiring one?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**E. Technical Data Program**

	Questions	Yes	No	N/A
1.	Does the vendor have the required shop manuals and specifications to perform the repair/overhaul in accordance with customer specifications?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Are there established approved procedures controlling revisions in manuals deviating from OEM specifications? (e.g., EO or EA)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Does the vendor have a documented system to ensure technical data is current?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Does the vendor have records of manual revisions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Are manual revisions up to date?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Is the technical data properly identified and available to mechanics?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Does the vendor have a system to control working copies of manuals to ensure they are revised with masters?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Is technical data stored in a manner that will protect it from dirt and damage?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### F. Shelf Life Program

	Questions	Yes	No	N/A
1.	Does the vendor have a documented shelf life program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the program list parts and materials that have shelf life limits?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Does each shelf life item have the shelf life expiration limit displayed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Is there an adequate system to assure that no item will be issued or used past its expiration date?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Were items sampled for shelf life within limits?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### G. Calibration Program

	Questions	Yes	No	N/A
1.	Does the vendor have a documented tool calibration program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Are all tools requiring calibration identified and on the tool calibration list?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Are standards used to calibrate tools acceptable to the applicable aviation authorities e.g., traceable to (inter)national standards?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Is there a system to identify each tool in the program, its calibration frequency and its calibration due date?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Does the vendor have a procedure for identifying, controlling and/or preventing out-of-service and due-for-calibration tools & equipment from being used?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Does the vendor have a procedure to control the calibration of personal tools?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
7.	Did a sample check of the calibrated tooling indicate that the tooling is within calibration?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Are the tools and test equipment in a serviceable condition?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Do records:			
	i) Show date calibrated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	ii) Show calibration due date?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iii) Identify individual or vendor that performed calibration or check?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iv) Contain a calibration certificate for each item calibrated by an outside agency?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	v) Record details of adjustments and repairs?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	vi) Show the identification of the standard used to perform the calibration?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## H. Training Programs

	Questions	Yes	No	N/A
1.	Does the vendor have a documented training program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the training program include all mechanics, inspectors and technical Supervisors?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Are mechanics, inspectors and supervisors properly trained, authorized and certified, if required, for the work they perform?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Is formal and OJT training documented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Are training records for mechanics, inspectors and supervisors retained for two years after the person leaves the company?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Does the vendor maintain a Human Factors Training Program, both initial and recurrent?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## I. Housing and Facilities

	Questions	Yes	No	N/A
1.	If the vendor deals in non-aircraft parts, materials and/or maintenance activities, are they adequately segregated from the aircraft functions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the vendor have:			
	i) Sufficient work space and areas for the proper segregation and protection of articles?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	ii) Segregated work areas enabling environmentally hazardous or sensitive operations such as painting, cleaning, welding, avionics work, and machining to be done properly and in a manner that does not adversely affect other maintenance?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iii) Suitable racks, hoists, trays, stands, and other segregation means for the storage and protection of all articles?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iv) Space sufficient to segregate articles and materials stocked for installation from those undergoing maintenance, preventive maintenance or alterations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	v) Ventilation, lighting, and control of temperature, humidity, and other climatic conditions sufficient to ensure personnel perform maintenance, preventive maintenance, or alterations to the standards required?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	vi) Areas for receiving and for shipping customers units with adequate space, lighting, shelving, security, and fire protection to accommodate customer's units in a manner that will preclude damage, loss, and theft?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	vii) Adequate and appropriate storage area to safely store customer's reusable shipping containers and to protect them from environmental damage?			

### I. Housing and Facilities (continued)

	Questions	Yes	No	N/A
3.	If the vendor has an airframe rating, is suitable permanent housing provided to enclose the largest type and model of aircraft listed on its Operations Specifications?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4.	If the vendor performs maintenance, preventive maintenance, or alterations on articles outside of its housing, does it provide suitable facilities that are acceptable to the aviation authorities and its customers?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5.	Do facilities outside of the vendor's housing meet the requirements so that the work can be done in accordance with the requirements of the aviation authorities?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### J. Safety/Security/Fire Protection

	Questions	Yes	No	N/A
1.	Does the vendor provide adequate security for customer parts in its possession?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Is the security reviewed periodically by management or an outside vendor?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Are fire protection devices inspected periodically?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Are fire stations identified and extinguishers in serviceable condition?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Are fire lanes, doors and fire extinguishers clear of obstruction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Are safety guards in place on power equipment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Are the vendor's shop operations conducted in a safe manner and environment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### K. Storage

	Questions	Yes	No	N/A
1.	Are parts and materials correctly identified and properly stored?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Do parts in bins match part number on bins?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Does the vendor have a quarantine area for rejected parts and Materials awaiting disposition?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Are parts and materials properly protected from damage and deterioration?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Are flammable, toxic or volatile materials properly identified and stored?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Are sensitive parts and equipment (oxygen parts, O-rings, electrostatic sensitive devices, etc.) properly packaged, identified and stored to protect from damage and contamination?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Are high pressure bottles correctly labelled, properly stored and Secured?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Does the vendor maintain traceability certification on all parts and raw materials?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



#### L. Work Processing

	Questions	Yes	No	N/A
1.	Does the vendor observe duty time limitations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the vendor only perform work for which it is rated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Does the vendor have adequate tooling and test equipment to perform the work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Where a vendor uses specified OEM test equipment and/or test equipment other than that specified by the OEM, does that vendor:			
	i) Have an operating manual and maintenance manual for the equipment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	ii) Perform maintenance and servicing per the manual?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iii) Maintain maintenance and servicing records for two years?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iv) Where applicable, list the equipment in their calibration program?			
5.	Where a vendor uses non-OEM specified equipment, is the equipment properly approved?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Are adequate tools and current manuals available and at the mechanics' work stations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Are customers' parts properly identified throughout the maintenance actions and in storage?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Is there a work turnover procedure used?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Does the shop segregate serviceable from unserviceable components?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.	Does the facility provide adequate protection of parts in work? e.g. filtered air or clean room depending on type of part?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	Are smoking, eating and drinking forbidden in the work area, or does the vendor have a written program to ensure units are protected from contamination?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12.	Are fluid dispensing cans and servicing units properly identified?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13.	Are the vendor's work records complete, in order, and legible?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Do the records contain:			
	i) The description of the work performed or reference to data acceptable to the administrator?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	ii) The date of completion of the work performed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iii) The name of the person performing the work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iv) The name of the person inspecting the work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	v) The signature, certificate number of the person returning the article to service?			
14.	Are all test and inspection records in work package?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15.	Does the vendor's return-to-service document meet customer and regulatory requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.	Does the vendor's record keeping system and retention time meet regulatory requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### M. Shipping

	Questions	Yes	No	N/A
1.	Are components returned in an appropriate shipping container or as specified by the customer?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the vendor verify that the identifying data (P/N, S/N, nomenclature, mod. no.) on the documentation and the data plate match?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### N. Scrapped Parts

	Questions	Yes	No	N/A
1.	Does the vendor have a documented procedure to assure that scrapped parts are either returned to the customer or mutilated beyond repair?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Does the vendor maintain a record of scrapped life limited parts scrapped for at least two years?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Does the record include the P/N, S/N, and date of the scrapped part?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I hereby certify that to the best of my knowledge the information supplied is accurate, complete and current and that I am an official of AAR Aircraft Component Services - Amsterdam, who is duly authorised to sign this survey.

### Questionnaire completed by:

**Name and sign** René Vreeken



**Title** Q SHE Manager  
**Date** December 08, 2022