



**DEPARTMENT OF THE AIR FORCE
MONTANA AIR NATIONAL GUARD
HEADQUARTERS 120TH FIGHTER WING**

15 May 2007

MEMORANDUM FOR: AAR Corporation

FROM: CMS David L. McFarland

SUBJECT: Appreciation for ICS support

- 1. First I want to express my sincere appreciation to AAR for going above and beyond to support and provide hands on training to our Airmen for operation of our Incident Command Suite. Product support of this caliber is seldom found.**
- 2. Secondly, I want to personally thank Mr. Herrin for his patience and sharing his wealth of knowledge with us. In one day he had the system blueprinted and operational. In addition He took the time to train our personnel and inspired a vision of equipment capabilities which will enhance our Senior staff and Wing Commander's understanding of the value of this equipment and it's capabilities to meet mission requirements.**
- 3. Future training scenarios will now be conducted with Guard and State emergency responders. An expensive box of, stand alone, electronics has now become a critical Wing / State asset, tied to numerous disaster response capabilities and provides real time fall back during communications degradation.**
- 4. In closing I must say thank you to AAR and Mr. Herrin. I commend the integrity, professionalism, and rapid support response of AAR.**

A handwritten signature in black ink, appearing to read "D. L. McFarland".

**David L. McFarland, CMS
Chief of Systems**